

SENIOR CITIZEN ASSISTANCE CARD

The below telephone numbers and web addresses may be used to assist you in reporting lost or stolen credit cards, and personal documents. Agencies responsible for assisting senior citizens are also listed.

Credit Cards

American Express	1-800-528-4800
Citicards	1-800-950-5114
Discover	1-800-347-2683



Gasoline Credit Cards

BP	1-800-850-6266
Gulf Oil Company	1-800-445-8211
Marathon Oil Company	1-800-537-9580
Exxon/Mobil Oil Company	1-800-554-6914
Shell Oil Company	1-800-331-3703
Speedway	1-800-428-4016
Conoco 76/Phillips 66	1-800-722-2617

Department Store Credit Cards

Carson Pirie Scott/Bergner's	1-800-535-2460
J.C. Penney	1-800-542-0800
Kohls	1-800-564-5740
Macy's	1-866-593-2543
Sears Roebuck	1-800-917-7700
Target	1-800-659-2396

Social Security Card

Social Security Administration	1-800-772-1213
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Drivers License

Illinois Secretary of State 160 West Randolph Street	1-312-793-1010
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Law Enforcement

Chicago Police Emergency	911
Chicago Fire Emergency	911
Non-Emergency City Services	311
Cook County Sheriff-Seniors	1-773-869-7725
Cook County States Attorney	1-312-603-8600
Illinois State Police	1-312-814-8368
Federal Bureau of Investigation	1-312-431-1333
U.S. Postal Inspection Service	1-312-669-5663
U.S. Secret Service	1-312-353-5431
U.S. Federal Trade Commission	1-312-960-5633
Crime Assistance	1-800-252-8980
Senior Fraud Help-Line	1-800-243-5377
Nursing Home Hotline	1-800-252-4343

Senior Citizen Agencies

Chicago Department on Aging 1-312-744-4016
www.CityofChicago.org
www.benefitscheckup.org

Illinois Department on Aging 1-800-252-8966
www.state.il.us/aging

Illinois Attorney General Office 1-800-252-2518
www.state.il.us/ag

U.S. Department of Justice 1-202-353-1555
www.usdoj.gov

Medicare 1-800-633-4227
www.medicare.gov

AARP - Chicago Information 1-773-714-9800
www.aarp.org

Credit Bureaus

Experian 1-888-397-3742
www.experian.com

Equifax Fraud Victim 1-800-685-1111
www.equifax.com

TransUnion Fraud 1-800-916-8800
www.tuc.com

Top Ten Crime Prevention Tips:

- * Don't be afraid to request an identification card from deliverymen or strangers.
- * Never allow a stranger to enter your residence.
- * Have your paychecks or government checks sent directly to your bank account.
- * Never give out personal information to strangers, such as a birthday or social security number.
- * Never withdraw money for a stranger.
- * Request a copy of your credit report once a year. Investigate any suspicious accounts or activity.
- * Shred or cut important information before discarding.
- * Don't carry your social security card: leave it in a secure place at home.
- * Get estimates before doing renovations. Do not pay for work in advance.
- * Keep your home well lit at night, inside and out, and keep your curtains closed at night.